VIRGINIA CHILD CARE PROVIDER SURVEY

2023



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Virginia Child Care Provider Survey - Unsubsidized Center

GENERAL INFORMATION

The goal of the Virginia Child Care Provider Survey is to learn from child care leaders about their experiences managing their sites. This survey asks you about your experiences leading the site listed on this envelope. You may skip any questions you do not wish to answer, and you may end the survey at any time.

Our research team, the Study of Early Education through Partnerships (SEE-Partnerships at the University of Virginia), is working with the Virginia Department of Education on this project. If you have any questions, please contact our team at see-partnerships@virginia.edu or (434) 297-6882.

Your information will be kept confidential and your personal information will never be released to anyone in your site, community, or elsewhere.

1. Which of these titles best describes your leadership position at your site?
O Owner & Site Director
O Owner
O Site Director
O Assistant Director
O Other (please explain):
2. Does your role at this site involve any of the following leadership responsibilities? Mark all that apply.
☐ Enrollment
☐ Family engagement
☐ Site finances
☐ Staffing and hiring
☐ The Child Care Subsidy Program (CCSP)
☐ None of the above
If you are NOT the owner, site director, or assistant director of this center, and your role does not involve any of the
above responsibilities, please give this paper survey to the person at your site who is the owner, site director, or
assistant director, or whose role involves responsibilities related to enrollment, family engagement, site finances,
staffing and hiring, or the Child Care Subsidy Program (CCSP).

YOU AND YOUR SITE

You are receiving this survey because you have been identified as someone in a leadership role at the site listed on this envelope. The following questions ask you to provide general information about yourself and this site. Throughout the survey, we use the word "site" to refer to your child care center.

The following questions ask for your full name and contact information. Please be sure the information you provide is accurate. Our gift card vendor, Tango, will use it to email you a **\$30** gift card reward link after you submit your finished survey. You can use the reward link to obtain an electronic Amazon, Target, or Walmart gift card.

3. Please provide your full name, email address, and cell phone number.

First Name:
Last Name:
Maiden Name (if applicable):
Primary Email Address:
Alternative Email Address:
Cell Phone Number:
4. Which of the following age groups does this site serve? Mark all that apply.
☐ Infants (0-15 months)
☐ Toddlers (16-23 months)
☐ 2-year-olds
☐ 3-year-olds
4- or 5-year-olds not yet enrolled in kindergarten
☐ School-age children kindergarten and up
This survey is intended for leaders of sites serving children ages 0-5, not yet in kindergarten. If this site serves ONLY school-age children kindergarten and up, please do not complete the rest of the survey. Please let us know by mailing back the incomplete survey using the prepaid envelope or contact our research specialist, Grace Kegley, at see-partnerships@virginia.edu or (434) 297-6882.

5. For about how long have you worked for	or pay in your cur	rent position a	t this site?			
_	years	and	months			
6. For about how long have you worked foone)?	or pay as an early	childhood edu	ucator (in any ro	ole and at any	site, including	this
_	years	and	months			
7. During which of the following times is y	our site open to	care for childre	en? <i>Mark all the</i>	at apply.		
☐ Weekdays during the day (i.e., and	ytime between 7	am – 6 pm)				
☐ Weekday early mornings (i.e., any	time between 5	am – 7 am)				
☐ Weekday evenings (i.e., anytime b	oetween 6 pm – 1	L0 pm)				
☐ Weekday overnight (i.e., anytime	between 10 pm -	– 5 am)				
☐ Weekends (i.e., anytime on Saturo☐ Holidays	day and/or Sunda	ny)				
8. The Child Care Subsidy Program (CCSP) some or all of eligible families' child care of through the Child Care Subsidy Program (OONOOYesOIdon't know	costs directly to a	•				
YOUR SITE'S FINANCES						
This section asks questions about your site	e's finances.					
9. In the past year, how much of a challen	ge has it been to	do the followi	ng? Mark one r	esponse per lii	1e.	
The pass year, not made on a single	Not at all challenging	A little bit challenging	Moderately challenging	Very challenging	Not applicable	
Keep my site open/in operation	0	0	0	0	0	
Pay teachers and staff	0	0	0	О	0	

Pay my site's mortgage/rent, property taxes, utilities, insurance, etc.

10. Many child care sites struggle to make ends meet. Thir even, or made a profit?	nking about	the past year,	has your site lo	st money, broker	n
O Lost money (took in less than we spent)					
O Broke even (took in about as much as we spent)					
O Made a profit (took in more than we spent)					
O I don't know					
O Tuon t know					
11. How likely is it that your site will close? Please rate how response per line.	w likely you	find each of tl	he following stat	ements. <i>Mark of</i>	ne
	Not likely	A little bit likely	Moderately likely	Very likely	
Thinking ahead to three months from now, this site will be closed.	0	0	0	0	
Thinking ahead to <u>one year from now</u> , this site will be closed.	0	0	0	0	
Thinking ahead to three years from now, this site will be closed.	0	0	0	0	
ENROLLMENT & CAPACITY					
This section asks questions about enrollment and capacity registered and/or are on your site's roster. Capacity refers existing space.	•		-		
13. How many children are currently enrolled at this site?	Please write	a number. If	zero, write "0."		
 14. Roughly what share of the children enrolled at your sit O None O Some O Most O All 	e are enrolle	ed only part-t	ime (fewer than	5 hours per day)	13

	Total # enrolled
Infants (0-15 months)	
Toddlers (16-23 months)	
2-year-olds	
3-year-olds	
4- or 5-year-olds not yet enrolled in kindergarten	
School-age children kindergarten and up	
16. Of the total children enrolled, how many are Please	count each child only once. Your best estimate is fine. # of children
American Indian or Alaskan Native, non-Hispanic	
Asian, non-Hispanic	
Black, non-Hispanic	
Hispanic, regardless of race	
Native Hawaiian or other Pacific Islander, non-Hispanic	
White, non-Hispanic	
Multiracial/other	
Don't know	
17. As far as you know, how many of the children enrolled we mean: an IFSP or IEP, a diagnosed disability, chronic illow know, write "don't know."	
18. As far as you know, how many of the children enrolled than English at home? If none, please write 0. If you don't	
At some sites, some families cover some or all of their chil	•

CCSP. When we refer to children or families who "participate in the CCSP," we mean families who pay for care at your site using <u>any</u> funds from the Child Care Subsidy Program (CCSP), <u>even if</u> they also pay a copayment or some part of

the tuition themselves or through other means.

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19. As far as you know, how many of the children enrolled at this site participate in the Child Care Subsidy Program (CCSP)? If no currently enrolled children participate in the CCSP, please write 0. If you don't know, write "don't know."
The following questions focus on your site's <u>overall</u> enrollment and capacity.
20. Are there currently unfilled openings for children at this site? <i>Unfilled openings are spots that are currently available</i> for children. O No – If "No," skip to question #23. O Yes – If "Yes," continue with question #21.
O I don't know
21. Currently, how many unfilled openings are there for children at your site? Your best estimate is fine. Please write a number. If there are no openings, write 0. Infants (0-15 months)
Toddlers (16-23 months)
2-year-olds
3-year-olds
4- or 5-year-olds not yet enrolled in kindergarten
School-age children (kindergarten and above)
22. If you have openings, please indicate the reason(s) why your site currently has openings. Mark all that apply
☐ Not enough families interested in enrolling
☐ Interested families cannot afford our rates
Openings do not match interested families' needs (e.g., full-day vs. part-day; different age groups)
\square In the process of getting families on the waitlist into the slots
lacksquare Don't want to fill openings due to lack of staff or other staffing problems
Other (please explain):
23. Does this site currently have a waitlist?
O No – If "No," skip to question #27.
O Yes – If "Yes," continue with question #24.
O I don't know – If "I don't know," skip to question #27.

	24. How many children are currently on your site's waitlist? Your best estimate is fine. Please write a number. If there are no children on the waitlist, please write 0. Infants (0-15 months)
	Toddlers (16-23 months)
	2-year-olds
	3-year-olds
	4- or 5-year-olds not yet enrolled in kindergarten
	School-age children (kindergarten and above)
	25. If you have a waitlist, please indicate the reason(s) why your site is not currently accommodating the children on the waitlist. <i>Mark all that apply</i> .
	☐ We are already at our licensed capacity
	☐ We lack physical <u>space</u> for more children
	☐ We lack <u>staff</u> needed to serve more children
	lacksquare We are already serving the number of children we want to be serving
	Other (please explain):
	endance at sites can vary considerably throughout the day and week. Think back to last week. What was the number of children your site was serving at one time? <i>Please write a number</i> .
28. At tl	hat time last week, could you have served more than that number of children?
0	Yes, we could have served more children in that moment. – If "Yes," continue with question #29.
0	No, we could not have served more children in that moment. – If "No," skip to question #30.
	29. If yes, over and above that number of children, about how many more children could your site have served in that moment? <i>Please write a number. If zero, write 0.</i>
	ou were fully staffed, about how many more children could your site serve than the number you were serving at oment? Please write a number. If zero, write 0

31. What barriers, if any, make it challenging for you	r site to serve	more children?		
32. Since March, how many children has your site as zero, write 0	ked to leave (i	i.e., disenroll) for an	y reason? <i>Please</i>	e write a number. I
33. Since March, how many children has you Please write a number. If zero, write 0.		o leave (i.e., disenro	ll) <u>because of bel</u>	navioral issues?
34. Since March, how many children has you tuition, fees, or copayments? <i>Please write a</i>				family did not pay
YOUR SITE'S EXPERIENCES WITH CCSP				
The following questions are about your perceptions participate. Policymakers at the Virginia Department education by increasing the number of sites who are	of Education	hope to help more	families access e	arly care and
 35. How much do you know about how sites particip O None O A little bit O Some O A lot 36. Has your site ever participated in the CCSP? O No, my site has never participated in the CCSP in the CCS	SP.	paid by CCSP?		
37. Please rate how likely it is that your site will begi (CCSP). <i>Mark one response per line</i> .				
	Not likely	A little bit likely	Moderately likely	Very likely
Thinking ahead to <u>three years from now</u> , my site will be serving families participating in the CCSP.	0	0	0	0

38. Please indicate which of the following	g are true for your site.	. Mark one response	per line.
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	No	Yes	Don't know
I am confident we could fill my site with all private-paying families.	0	0	0
Families have asked about using CCSP to cover the cost of care at my site.	0	0	0
We have thought about participating in CCSP.	Ο	0	0
We have enough information about how CCSP works to know if we might want to participate.	0	0	О

39. How important have the following concerns been in your site's decision not to participate in the Child Care Subsidy Program (CCSP)?

	Not at all	A little bit	Moderately	Very
	important	important	important	important
Concerns that CCSP reimbursement rate and co-payments would not sufficiently cover my site's costs	0	0	0	0
Concerns that CCSP payments would be too unpredictable in timing and/or amount	0	0	0	0
Concerns that my site is not well suited to address the academic and/or social-emotional needs of children who participate in the CCSP	0	0	0	0
Concerns about how private-paying families would react	0	0	0	0
Concerns that the initial subsidy vendor application process would be too burdensome to be worth it	0	0	0	0
Concerns that ongoing CCSP administrative duties such as attendance tracking would be too burdensome to be worth it	0	0	0	0
Other, please explain:	0	0	0	0

41. Virginia adjusted the CCSP re		er reflect the true cost of ca	are starting October 1, 2022. Mo
rates increased. Did you know the O No	15 (
O Yes			

40. What is your site's main reason for not participating in the CCSP?

O No
V 100
O Yes, we considered it but decided not to
O Yes, we are considering and may apply
O Yes, we have applied to become an approved subsidy vendor
O I don't know
O Not applicable: I did not know about the new reimbursement rates.
43. In what other ways, if any, did the new reimbursement rates affect your site?
TEACHER COMPENSATION
The following questions are about your experiences with managing staffing at your site (e.g., retaining current teachers, teachers leaving, staff vacancies) and with hiring new teachers for your site. Only report on staff who work with
children. In the questions below, "lead teachers" refers to the primary instructional leaders and care providers for a classroom or
children. In the questions below, "lead teachers" refers to the primary instructional leaders and care providers for a classroom or group of children. "Assistant teachers" (including aides, paraprofessionals, and floaters) refers to teachers or staff who support the lead
In the questions below, "lead teachers" refers to the primary instructional leaders and care providers for a classroom or group of children. "Assistant teachers" (including aides, paraprofessionals, and floaters) refers to teachers or staff who support the lead teacher in providing teaching and care to young children. 44. How many teachers are currently employed by this site to teach and care for children? Please write a number. Do not include yourself. Lead teachers Assistant teachers/aides

45. What are the average wages of **lead teachers** who work for this site? *Your best estimate is fine.* **Please mark only one.**

O Less than \$10.00 per hour	O \$13.50 per hour	O \$19.50 per hour
O \$10.00 per hour	O \$13.75 per hour	O \$20.00 per hour
O \$10.25 per hour	O \$14.00 per hour	O \$20.50 per hour
O \$10.50 per hour	O \$14.25 per hour	O \$21.00 per hour
O \$10.75 per hour	O \$14.50 per hour	O \$21.50 per hour
O \$11.00 per hour	O \$14.75 per hour	O \$22.00 per hour
O \$11.25 per hour	O \$15.00 per hour	O \$22.50 per hour
O \$11.50 per hour	O \$15.50 per hour	O \$23.00 per hour
O \$11.75 per hour	O \$16.00 per hour	O \$23.50 per hour
O \$12.00 per hour	O \$16.50 per hour	O \$24.00 per hour
O \$12.25 per hour	O \$17.00 per hour	O \$24.50 per hour
O \$12.50 per hour	O \$17.50 per hour	O \$25.00 per hour
O \$12.75 per hour	O \$18.00 per hour	O More than \$25.00 per hour
O \$13.00 per hour	O \$18.50 per hour	
O \$13.25 per hour	O \$19.00 per hour	

46. What are the average wages of **assistant teachers** who work for this site? *Your best estimate is fine.* **Please mark only one.**

O Less than \$10.00 per hour	O \$13.50 per hour	O \$19.50 per hour
O \$10.00 per hour	O \$13.75 per hour	O \$20.00 per hour
O \$10.25 per hour	O \$14.00 per hour	O \$20.50 per hour
O \$10.50 per hour	O \$14.25 per hour	O \$21.00 per hour
O \$10.75 per hour	O \$14.50 per hour	O \$21.50 per hour
O \$11.00 per hour	O \$14.75 per hour	O \$22.00 per hour
O \$11.25 per hour	O \$15.00 per hour	O \$22.50 per hour
O \$11.50 per hour	O \$15.50 per hour	O \$23.00 per hour
O \$11.75 per hour	O \$16.00 per hour	O \$23.50 per hour
O \$12.00 per hour	O \$16.50 per hour	O \$24.00 per hour
O \$12.25 per hour	O \$17.00 per hour	O \$24.50 per hour
O \$12.50 per hour	O \$17.50 per hour	O \$25.00 per hour
O \$12.75 per hour	O \$18.00 per hour	O More than \$25.00 per hour
O \$13.00 per hour	O \$18.50 per hour	
O \$13.25 per hour	O \$19.00 per hour	

47. Which of the following benefits are available to all full-time teachers at this site? Mark one response per	line.
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	No	Yes	Don't know
Paid sick leave	0	0	0
Paid maternity or family leave	0	0	0
Fully or partially paid health insurance	Ο	Ο	0
Free or reduced-price child care for children of employees	0	0	0
Retirement plan	0	Ο	0
Other (please specify):	0	0	0

48. Which of the following professional supports are available to teachers at this site? Mark one response per line.

	No	Yes	Don't know
On-site professional development	0	0	0
Targeted coaching	0	Ο	0
Funding for professional development (e.g., assistance in paying registration, conference attendance, or workshop fees)	0	0	0
Release time to attend professional development	0	0	0
Paid planning time	0	0	0

49. Has your site raised wages for any lead or assistant teachers in the past year (since October 2022)?
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- O No, we did not raise any teacher wages. If no, skip to question #55.
- O Yes, we raised wages for **some** teachers.
- O Yes, we raised wages for all teachers.
- O I don't know.

50. How much did each of the following drive your site's decision to raise teacher wages?

	Not at all	A little bit	Moderately	Very much	Don't
					know
Staffing challenges	0	0	0	0	0
Complying with Virginia's minimum wage increases (i.e., in January 2023 it increased to \$12/hour)	0	0	Ο	Ο	0

51. Which of the following has your site done in response to the changes in Virginia's minimum wage? Mark	call that
apply.	

	Increased wages for staff that were earning below \$12/hour
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- $\ \square$ Increased wages for staff that were earning at or above \$12/hour
- $\hfill \square$ Not applicable: We did not raise teacher wages because of minimum wage increases.

52. How difficult has it been for your site to address the increases in minimum wage?	
O Not at all difficult	
O A little bit difficult	
O Somewhat difficult	
O Very difficult	
O Not applicable: We did not raise teacher wages because of minimum wage increases.	
53. Has your site done any of the following as a result of increasing staff wages? Mark all that apply.	
☐ Increased tuition for families	
☐ Reduced the number of teachers or other staff working at your site	
Reduced the number of classrooms or the number of children served	
Other, please explain:	
54. How has raising staff wages impacted your site, if at all?	
STAFFING The next questions ask about how staffing at your site has changed since March. Please write numbers best estimate is fine.	s only. Your
55. Since March, how many lead teachers left this site (e.g., quit/resigned, were terminated)?	
56. Since March, how many new lead teachers were hired to work for this site?	
57. Currently, how many unfilled vacancies are there for lead teachers ?	
58. Since March, how many assistant teachers left this site (e.g. quit/resigned, were terminated)?	
59. Since March, how many new assistant teachers were hired to work for this site?	
60. Currently, how many unfilled vacancies are there for assistant teachers?	
61. At your site, how challenging is staffing (e.g., teachers leaving, vacancies)?	
O Not at all challenging	
O A little challenging	
O Moderately challenging	

62. How worried are you that current teachers will leave because of low compensation levels?
O Not at all worried
O A little worried
O Moderately worried
O Very worried
63. Many leaders spend a part of their week in the classroom working with children (e.g., teaching, filling in for staff). Thinking back to last week, about how much of your time did you spend working directly with children in the classroom?
O None or less than an hour
O 1-5 hours
O 6-10 hours
O 11-20 hours
O More than 20 hours
64. How much of the time you spent in the classroom working directly with children last week was a result of staffing challenges?
O None
O Some
O Most
O AII
O Not applicable: I did not spend time in the classroom last week.
65. Since March, has your site had to do any of the following due to staffing challenges? Mark one response per line.

	No	Yes	Don't know
Shorten the hours your site is open	0	0	0
Ask families to pick children up early	0	0	0
Close for one or two days	0	0	0
Close for more than two days	0	0	0

66. Some sites have to make operational changes to address staffing challenges. Since March, have difficulties hiring,
paying, or retaining teachers led to any of the following at your site? Mark one response per line.

	No	Yes	Don't know
Serving fewer children and/or turning families away	0	0	0
Reducing the number of classes or classrooms at this site	0	0	0
Hiring an applicant who has less experience and/or qualifications than desired	0	0	0
Asking current staff to work more hours and/or take on additional duties	0	0	0
Providing hiring bonuses	0	0	0
Giving bonuses to current teachers	0	0	0
Offering staff appreciation gifts or events (e.g., meals, gift cards)	0	0	0
Increasing paid time off	0	0	0
Improving health benefits (i.e., health insurance)	0	0	0
Other (please explain):	0	0	0

Providing hiring bonuses	O	O	O
Giving bonuses to current teachers	0	0	0
Offering staff appreciation gifts or events (e.g., meals, gift cards)	0	0	0
Increasing paid time off	0	0	0
Improving health benefits (i.e., health insurance)	0	0	0
Other (please explain):	0	0	0
67. Since March, about how many families have you had to turn away because of deteachers? O 1 or 2 families	lifficulties hii	ring, payi	ng, or retaining
O 3 to 10 families			
O 11 to 20 families			
O More than 20 families			
O Not applicable: We have not had to turn families away since March.			
68. Please describe any strategies or investments your site has made since March t recruit new staff.	o retain tead	chers, rec	luce turnover, or
The next questions ask about finding and hiring new teachers at your site since Ma	rch.		
69. Trying to find and hire new teachers when there are openings can be challenging it been to find and hire teachers when there are openings? O Not at all challenging	ng. Since Ma	rch, how	challenging has
O A little challenging O Moderately challenging O Very challenging			
O Not applicable: This site has not had to find or hire new teachers since Mai	rch. – <i>If not d</i>	applicable	e, skip to #71.

70. Since March, has your site experienced any of the following challenges when trying to find or hire new teachers? Mark one response per line.

	No	Yes	Don't know
There were too few or no applicants.	0	0	0
Applicants were not qualified for the position (e.g., lacked needed education/training, no experience).	0	0	О
Applicants were not a good fit for the position.	0	Ο	0
Applicants did not attend a scheduled interview.	0	0	0
Applicants turned down the job because pay/benefits were not sufficient.	0	0	0

ΛR	ΛI	IT	YOI	П

Applicants turned down the job because pay/benefits were not sufficient.	0	0	0
ABOUT YOU			
This final section is about you and your work. As a reminder, you may skip any items	ou do not	wish to an	swer.
71. In what year were you born?			
72. What is your gender?			
O Female			
O Male			
O Write in:			
73. What is the best description of your race/ethnicity? <i>Mark all that apply.</i> American Indian or Alaskan Native Asian Black Hispanic Native Hawaiian or other Pacific Islander White Other (please specify):			
74. Are you fluent in any language(s) other than English? <i>Mark all that apply.</i> No Yes, Spanish Yes, Vietnamese Yes, Arabic Other (please specify):			

75. About how much are you paid at this site (before taxes)? You can answer either about your hourly wage or about your annual salary, whichever is easier. *Please mark only one* option from the table below. Your best estimate is fine.

My hourly wage is		<u>OR</u>	My annual salary is	
Less than \$10.00 per hour	0		Less than \$24,999 per year	0
Between \$10.00 and \$12.49 per hour	0		Between \$25,000 and \$34,999 per year	0
Between \$12.50 and \$14.99 per hour	0		Between \$35,000 and \$44,999 per year	0
Between \$15.00 and \$17.49 per hour	0		Between \$45,000 and \$54,999 per year	0
Between \$17.50 and \$19.99 per hour	0		Between \$55,000 and \$64,999 per year	0
Between \$20.00 and \$22.49 per hour	Ο		Between \$65,000 and \$74,999 per year	0
Between \$22.50 and \$24.99 per hour	0		Between \$75,000 and \$99,999 per year	0
Between \$25.00 and \$27.49 per hour	О		Between \$100,000 and \$149,999 per year	Ο
More than \$27.50 per hour	0		More than \$150,000 per year	0

76. Ple	ase estimate your total household income per year (before taxes) from all sources. Mark one.
0	Less than \$15,000 per year
0	Between \$15,000 and \$24,999 per year
0	Between \$25,000 and \$34,999 per year
0	Between \$35,000 and \$44,999 per year
0	Between \$45,000 and \$54,999 per year
0	Between \$55,000 and \$64,999 per year
0	Between \$65,000 and \$74,999 per year
0	Between \$75,000 and \$99,999 per year
0	Between \$100,000 and \$149,999 per year
0	More than \$150,000 per year
77. Wr	at is the <u>highest level</u> of education you have completed?
0	Less than high school/no GED (General Education Diploma)
0	A high school diploma or GED (General Education Diploma)
0	Some college, but no degree
0	An associate's degree (A.A.)
0	A bachelor's degree (B.A. or B.S.)
0	Some graduate work but no degree
0	A graduate degree (M.A. or M.S.)

O A graduate degree beyond a master's (Ph.D. or Ed.D.)

78. If you have a degree (e.g., A.A., B.A., M.A., Ph.D.), is it in early childhood education or a related field? Please do not
include a Child Development Associate (CDA) credential.
O No
O Yes
79. Thank you for taking the time to participate in this survey, and for sharing your experiences with us. Below, please provide any additional comments about you, your work, and your experiences working with young children.

Thank you for completing the Virginia Child Care Provider Survey! Please mail back your survey in the pre-paid envelope provided in the packet. Your \$30 gift card reward link will be emailed to you after we receive your survey in the mail. If you have any questions, please contact our team at see-partnerships@virginia.edu or (434) 297-6882.