

VIRGINIA CHILD CARE PROVIDER SURVEY

2023



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Virginia Child Care Provider Survey – Subsidized Family Day Home

Fall 2023

GENERAL INFORMATION

The goal of the Virginia Child Care Provider Survey is to learn from child care leaders about their experiences managing their sites. This survey asks you about your experiences leading the site listed on this envelope. You may skip any questions you do not wish to answer, and you may end the survey at any time.

Our research team, the Study of Early Education through Partnerships (SEE-Partnerships at the University of Virginia), is working with the Virginia Department of Education on this project. If you have any questions, please contact our team at see-partnerships@virginia.edu or (434) 297-6882.

Your information will be kept confidential and your personal information will never be released to anyone in your site, community, or elsewhere.

1. Are you the owner, director, or leader of your site?

- No
- Yes
- Other (please explain): _____

If you are NOT the owner, site director, assistant director, or leader of this site, please give this paper survey to the person at your site who is the owner or site director, or whose role involves responsibilities related to enrollment, family engagement, site finances, staffing and hiring, or the Child Care Subsidy Program (CCSP).

YOU AND YOUR SITE

You are receiving this survey because you have been identified as someone in a leadership role at your site. The following questions ask you to provide general information about yourself and your site. Throughout the survey, we use the word "site" to refer to your family day home.

The following questions ask for your full name and contact information. Please be sure the information you provide is accurate. Our gift card vendor, Tango, will use it to email you a \$30 gift card reward link after we receive your completed survey in the mail. You can use the reward link to obtain an electronic Amazon, Target, or Walmart gift card.

2. Please provide your full name, email address, and cell phone number.

First Name: _____

Last Name: _____

Maiden Name (if applicable): _____

Primary Email Address: _____

Alternative Email Address: _____

Cell Phone Number: _____

3. Which of the following age groups does this site serve? *Mark all that apply.*
- Infants (0-15 months)
 - Toddlers (16-23 months)
 - 2-year-olds
 - 3-year-olds
 - 4- or 5-year-olds not yet enrolled in kindergarten
 - School-age children kindergarten and up
4. In the last five years, has your site served any children age 0-5, not yet in kindergarten?
- No
 - Yes
5. Does your role at this site involve any of the following leadership responsibilities? *Mark all that apply.*
- Enrollment
 - Family engagement
 - Site finances
 - Staffing and hiring
 - The Child Care Subsidy Program (CCSP)
 - None of the above
6. For about how long have you taught and cared for children at your site?
- _____ years and _____ months
7. For about how long have you taught and cared for children as an early childhood educator (in any role and at any site, including this one)?
- _____ years and _____ months
8. At any time since March, have you had any other teachers/staff members working with you for pay at this site?
- No
 - Yes
9. During which of the following times is your site open to care for children? *Mark all that apply.*
- Weekdays during the day (i.e., anytime between 7 am – 6 pm)
 - Weekday early mornings (i.e., anytime between 5 am – 7 am)
 - Weekday evenings (i.e., anytime between 6 pm – 10 pm)
 - Weekday overnight (i.e., anytime between 10 pm – 5 am)
 - Weekends (i.e., anytime on Saturday and/or Sunday)
 - Holidays

10. Our records show that your site was an approved Child Care Subsidy Program (CCSP) vendor as of September 2023. The Child Care Subsidy Program (CCSP) is run by the Virginia Departments of Social Services and Education. It pays some or all of eligible families' child care costs directly to approved sites. Is this site currently approved to serve children through the Child Care Subsidy Program (CCSP)?
- No
 - Yes
 - I don't know

YOUR SITE'S FINANCES

This section asks questions about your site's finances.

11. In the past year, how much of a challenge has it been to do the following? *Mark one response per line.*

	Not at all challenging	A little bit challenging	Moderately challenging	Very challenging	Not applicable
Keep my site open/in operation	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Pay teachers and staff	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Pay my site's mortgage/rent, property taxes, utilities, insurance, etc.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

12. Many child care sites struggle to make ends meet. Thinking about the past year, has your site lost money, broken even, or made a profit?
- Lost money (took in less than we spent)
 - Broke even (took in about as much as we spent)
 - Made a profit (took in more than we spent)
 - I don't know

13. How likely is it that your site will close? Please rate how likely you find each of the following statements. *Mark one response per line.*

	Not likely	A little bit likely	Moderately likely	Very likely
Thinking ahead to <u>three months from now</u> , this site will be closed.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Thinking ahead to <u>one year from now</u> , this site will be closed.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Thinking ahead to <u>three years from now</u> , this site will be closed.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

14. What concerns do you have, if any, about your site's financial health or ability to stay open in the future?

ENROLLMENT & CAPACITY

This section asks questions about enrollment and capacity at your site. Enrollment refers to children who are registered and/or are on your site's roster. Capacity refers to the number of children your site could serve in its existing space.

15. How many children are currently enrolled at this site? *Please write a number. If zero, write "0."* _____

16. Roughly what share of the children enrolled at your site are enrolled only part-time (fewer than 5 hours per day)?

- None
- Some
- Most
- All

17. How many of the children enrolled are in each of the following age groups? *Your best estimate is fine.*

	Total # enrolled
Infants (0-15 months)	_____
Toddlers (16-23 months)	_____
2-year-olds	_____
3-year-olds	_____
4- or 5-year-olds not yet enrolled in kindergarten	_____
School-age children kindergarten and up	_____

18. Of the total children enrolled, how many are... *Please count each child only once. Your best estimate is fine.*

	# of children
American Indian or Alaskan Native, non-Hispanic	_____
Asian, non-Hispanic	_____
Black, non-Hispanic	_____
Hispanic, regardless of race	_____
Native Hawaiian or other Pacific Islander, non-Hispanic	_____
White, non-Hispanic	_____
Multiracial/other	_____
Don't know	_____

19. As far as you know, how many of the children enrolled at this site have **diagnosed special needs**? By special needs we mean: an IFSP or IEP, a diagnosed disability, chronic illness, or medical problem. *If none, please write 0. If you don't know, write "don't know."* _____

20. As far as you know, how many of the children enrolled at this site are from families who **speak a language other than English** at home? *If none, please write 0. If you don't know, write "don't know."* _____

At some sites, some families cover some or all of their child care costs with funds from the Child Care Subsidy Program (CCSP). Parts of this survey will focus on your site’s experiences with the CCSP and the families who participate in the CCSP. **When we refer to children or families who “participate in the CCSP,” we mean families who pay for care at your site using any funds from the Child Care Subsidy Program (CCSP), even if they also pay a copayment or some part of the tuition themselves or through other means.**

21. As far as you know, how many of the children enrolled at this site participate in the Child Care Subsidy Program (CCSP)? *If no currently enrolled children participate in the CCSP, please write 0. If you don’t know, write “don’t know.”* _____

If 0, please skip to question #24 on page 6.

Otherwise, continue with #22.

*The following items ask for more information about **only** the children whose families are **participating in the Child Care Subsidy Program (CCSP)**.*

22. How many of the children whose families are participating in the CCSP are in each of the following age groups? *Your best estimate is fine.*

	Total # CCSP
Infants (0-15 months)	_____
Toddlers (16-23 months)	_____
2-year-olds	_____
3-year-olds	_____
4- or 5-year-olds not yet enrolled in kindergarten	_____
School-age children kindergarten and up	_____

23. How many of the children whose families are participating in the CCSP are... *Please count each child only once. Your best estimate is fine.*

	# of children
American Indian or Alaskan Native, non-Hispanic	_____
Asian, non-Hispanic	_____
Black, non-Hispanic	_____
Hispanic, regardless of race	_____
Native Hawaiian or other Pacific Islander, non-Hispanic	_____
White, non-Hispanic	_____
Multiracial/other	_____
Don’t know	_____

The following questions focus on your site's overall enrollment and capacity.

24. Are there currently unfilled openings for children at this site? *Unfilled openings are spots that are currently available for children.*

- No – If “No,” skip to question #27.
- Yes – If “Yes,” continue with question #25.
- I don't know.

25. Currently, how many unfilled openings are there for children at your site? *Your best estimate is fine. Please write a number. If there are no unfilled openings, write 0.* _____

26. *If you have openings, please indicate the reason(s) why your site currently has openings. Mark all that apply.*

- Not enough families interested in enrolling
- Interested families cannot afford our rates
- Openings do not match interested families' needs (e.g., full-day vs. part-day; different age groups)
- In the process of getting families on the waitlist into the slots
- Don't want to fill openings due to lack of staff or other staffing problems
- Other (please explain): _____

27. Does this site currently have a waitlist?

- No – If “No,” skip to question #31.
- Yes – If “Yes,” continue with question #28.
- I don't know – If “I don't know,” skip to question #31.

28. How many children are currently on your site's waitlist? *Your best estimate is fine. Please write a number. If there are no children on the waitlist, please write 0.*

Infants (0-15 months) _____

Toddlers (16-23 months) _____

2-year-olds _____

3-year-olds _____

4- or 5-year-olds not yet enrolled in kindergarten _____

School-age children (kindergarten and above) _____

29. If you have a waitlist, please indicate the reason(s) why your site is not currently accommodating the children on the waitlist. *Mark all that apply.*

- We are already at our licensed capacity
- We lack physical space for more children
- We lack staff needed to serve more children
- We are already serving the number of children we want to be serving
- Other (please explain): _____

30. If your site has both openings and waitlists, why is that?

31. Attendance at sites can vary considerably throughout the day and week. Think back to last week. What was the largest number of children your site was serving at one time? *Please write a number.* _____

32. At that time last week, could you have served more than that number of children?

- Yes, we could have served more children in that moment. – *If “Yes,” continue with question #33.*
- No, we could not have served more children in that moment. – *If “No,” skip to question #34.*

33. If yes, over and above that number of children, about how many more children could your site have served in that moment? *Please write a number. If zero, write 0.* _____

34. What barriers, if any, make it challenging for your site to serve more children?

35. Since March, how many children has your site asked to leave (i.e., disenroll) for any reason? *Please write a number. If zero, write 0.* _____

36. Since March, how many children has your site asked to leave (i.e., disenroll) because of behavioral issues? *Please write a number. If zero, write 0.* _____

37. Since March, how many children has your site asked to leave (i.e., disenroll) because their family did not pay tuition, fees, or copayments? *Please write a number. If zero, write 0.* _____

YOUR SITE’S EXPERIENCES WITH CCSP

The next questions are about your site’s interactions with Virginia’s Child Care Subsidy Program (CCSP).

38. About how long has your site been an approved vendor to serve families through CCSP? *Please write a number. If you don’t know, write “don’t know.”*

_____ years and _____ months

39. Some sites would prefer to serve a lower or higher share of children participating in CCSP than they do currently. Think about the percentage or share of children your site currently serves that are participating in the CCSP. Which of the following best describes your site’s views?

- We would prefer to enroll a lower share of children participating in the CCSP.
- We would prefer to enroll a higher share of children participating in the CCSP.
- We are fine with the current share of children participating in the CCSP.
- I don’t know.

40. Please rate how likely the following statements are to be true. *Mark one response per line.*

	Not likely	A little bit likely	Moderately likely	Very likely
Thinking ahead to three years from now, my site will be serving families participating in the CCSP.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Thinking ahead to three years from now, my site will be serving <u>more</u> families participating in the CCSP than we do now.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

41. Are your site’s tuition rates for private-paying families higher than the current CCSP reimbursement rates?

- Yes, our tuition rates are higher than the subsidy reimbursement rates for **all** age groups.
- Yes, our tuition rates are higher than the subsidy reimbursement rates for **some** age groups.
- No, our tuition rates are equal to or lower than the reimbursement rates for all age groups.
- I don’t know.

42. Does your site charge families participating in CCSP some or all of the difference between the current CCSP reimbursement rate and the tuition rate that private-paying families pay?

- No.
- Yes, we charge a portion of the difference.
- Yes, we charge the full difference.
- I don’t know.
- Not applicable: My site’s tuition rate for private-paying families is **not** higher than the current CCSP reimbursement rate.

43. Please indicate which of the following are true for your site. *Mark one response per line.*

	No	Yes	Don't know
I am confident we could fill my site with all private-paying families.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Families have asked about using CCSP to cover the cost of care at my site.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The CCSP funds my site receives help us offer higher quality care.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
My site receives a reliable flow of revenue from CCSP.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The CCSP reimbursement rate is high enough to make participation in CCSP worth it.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

44. How important have the following factors been in your site's decision to participate or continue participating in the Child Care Subsidy Program (CCSP)?

	Not at all important	A little bit important	Moderately important	Very important
Being able to serve families who would not be able to afford care otherwise	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Increasing our site's revenue	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Increasing our site's enrollment	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Other, please explain: _____	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

45. Virginia adjusted the CCSP reimbursement rates to better reflect the true cost of care starting October 1, 2022. Most rates increased. How much have the new reimbursement rates done the following at your site?

	Not at all	A little bit	Moderately	Very much	Don't know
Improved the financial situation at my site	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Reduced my stress	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Influenced our decision to become a subsidy vendor with CCSP	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Led us to increase the number of children using CCSP that we enroll	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

46. How did your site's overall revenue or income change as a result of the new subsidy reimbursement rates?

- Our revenue decreased a lot.
- Our revenue decreased a little.
- No real change
- Our revenue increased a little.
- Our revenue increased a lot.
- I don't know.

47. In what other ways, if any, did the new reimbursement rates affect your site?

ABOUT YOU

This final section is about you and your work. As a reminder, you may skip any items you do not wish to answer.

48. In what year were you born? _____

49. What is your gender?

- Female
 Male
 Write in: _____

50. What is the best description of your race/ethnicity? *Mark all that apply.*

- American Indian or Alaskan Native
 Asian
 Black
 Hispanic
 Native Hawaiian or other Pacific Islander
 White
 Other (please specify): _____

51. Are you fluent in any language(s) other than English? *Mark all that apply.*

- No
 Yes, Spanish
 Yes, Vietnamese
 Yes, Arabic
 Other (please specify): _____

52. About how much are you paid at this site (before taxes)? You can answer either about your hourly wage or about your annual salary, whichever is easier. *Please mark only **one** option from the table below. Your best estimate is fine.*

My hourly wage is...	OR	My annual salary is...	
Less than \$10.00 per hour	<input type="radio"/>	Less than \$24,999 per year	<input type="radio"/>
Between \$10.00 and \$12.49 per hour	<input type="radio"/>	Between \$25,000 and \$34,999 per year	<input type="radio"/>
Between \$12.50 and \$14.99 per hour	<input type="radio"/>	Between \$35,000 and \$44,999 per year	<input type="radio"/>
Between \$15.00 and \$17.49 per hour	<input type="radio"/>	Between \$45,000 and \$54,999 per year	<input type="radio"/>
Between \$17.50 and \$19.99 per hour	<input type="radio"/>	Between \$55,000 and \$64,999 per year	<input type="radio"/>
Between \$20.00 and \$22.49 per hour	<input type="radio"/>	Between \$65,000 and \$74,999 per year	<input type="radio"/>
Between \$22.50 and \$24.99 per hour	<input type="radio"/>	Between \$75,000 and \$99,999 per year	<input type="radio"/>
Between \$25.00 and \$27.49 per hour	<input type="radio"/>	Between \$100,000 and \$149,999 per year	<input type="radio"/>
More than \$27.50 per hour	<input type="radio"/>	More than \$150,000 per year	<input type="radio"/>

53. Please estimate your **total household income** per year (before taxes) from all sources. *Mark one.*

- Less than \$15,000 per year
- Between \$15,000 and \$24,999 per year
- Between \$25,000 and \$34,999 per year
- Between \$35,000 and \$44,999 per year
- Between \$45,000 and \$54,999 per year
- Between \$55,000 and \$64,999 per year
- Between \$65,000 and \$74,999 per year
- Between \$75,000 and \$99,999 per year
- Between \$100,000 and \$149,999 per year
- More than \$150,000 per year

54. What is the **highest level** of education you have completed?

- Less than high school/no GED (General Education Diploma)
- A high school diploma or GED (General Education Diploma)
- Some college, but no degree
- An associate's degree (A.A.)
- A bachelor's degree (B.A. or B.S.)
- Some graduate work but no degree
- A graduate degree (M.A. or M.S.)
- A graduate degree beyond a master's (Ph.D. or Ed.D.)

55. If you have a degree (e.g., A.A., B.A., M.A., Ph.D.), is it in early childhood education or a related field? *Please do not include a Child Development Associate (CDA) credential.*

- No
- Yes

56. Thank you for taking the time to participate in this survey, and for sharing your experiences with us. Below, please provide any additional comments about you, your work, and your experiences working with young children.

Thank you for completing the Fall 2023 Virginia Child Care Provider Survey! Please mail back your survey in the pre-paid envelope provided in the packet. Your \$30 gift card reward link will be emailed to you after we receive your survey in the mail. If you have any questions, please contact our team at see-partnerships@virginia.edu or (434) 297-6882.

